

**Escalation Matrix ( Common for Trading & Demat purpose):**

Details Of	Contact Person	Address	Contact No.	Email ID
<b>Customer Care</b>	Jignesh Patel	<b>Hardik Fintrade Pvt. Ltd. ( HFPL )</b> 1006-1008 10 <sup>th</sup> Floor, 'B' Wing, Atma House, Nr. Times of India, Opp. OLD RBI, Ashram Road, Navrangpura, Ahmedabad-380009	079-26581932-+91 7861907418 (Whatsapp )	<a href="mailto:hardikfintrade.atma@gmail.com">hardikfintrade.atma@gmail.com</a>
<b>Compliance Officer</b>	Mukesh N. Vaswani	<b>Hardik Fintrade Pvt. Ltd. ( HFPL )</b> 1006-1008 10 <sup>th</sup> Floor, 'B' Wing, Atma House, Nr. Times of India, Opp. OLD RBI, Ashram Road, Navrangpura, Ahmedabad-380009	079-26581933+91 9375187701	<a href="mailto:hardikfin@hardikgroup.com">hardikfin@hardikgroup.com</a>
<b>Chief Executive Officer ( CEO )</b>	Mahesh K Aswani	<b>Hardik Fintrade Pvt. Ltd. ( HFPL )</b> 1006-1008 10 <sup>th</sup> Floor, 'B' Wing, Atma House, Nr. Times of India, Opp. OLD RBI, Ashram Road, Navrangpura, Ahmedabad-380009	079-26581933+91 9377704325	<a href="mailto:hardikfin@rediffmail.com">hardikfin@rediffmail.com</a>

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Depository at (NSDL) <https://www.epass.nsd.com/complaints/websitecomplaints.aspx> or at (CDSL) <https://www.cdslindia.com/Footer/grievances.aspx> or at Exchanges at (BSE) <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx> and (NSE) <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Depository/Exchange portal.