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E-mail : hardikfin@hardikgroup.com **Website** : www.hardikgroup.com

NSE INVESTOR GRIEVANCE ESCALATION MATRIX

(I) Basic details of the SB such as Registration No., Registered address of Head Office and branches if any:

Stock Broker Name	REGISTRATION NUMBER	Registered Address	Branch Addresses	Contact Number	Email Id
HARDIK FINTRADE PRIVATE LIMITED	INZ000203537 NSE CM (TM) NSE F&O (TM)	1008-1006, 'B' Wing, Atma House, Nr. Times Of India, Opp. OLD RBI, Ashram Road, Navrangpura, Ahmedabad-380009	No Branches	079-26586335 079-26586336 079-26580493 079-26580494	hardikfin@hardikgroup.com

(II) Details of Authorised Persons:

Sr No.	Name of the AP	Status	Constitution	Address	Terminal Allotted	No. of Terminals
1.	Sanjay Shantilal Doshi	Active	Individual	83, Ground Floor, Sahajanand Market, Ratanpole, Pankorenaka, Ahmedabad - 380001	Yes	One
2.	Manish Prakash Nagpal	Active	Individual	A/56/664/66, MASKATI MARKET, KALUPUR, REVDI BAZAR, AHMEDABAD-380003	Yes	One



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ESCALATION MATRIX

Department	Contact Person	Address	Contact No.	Email-ID
Customer Care	Rahul D. Vaghela	1008-1006, 'B' Wing, Atma House, Nr. Times Of India, Opp. OLD RBI, Ashram Road, Navrangpura, Ahmedabad-380009	+91 7861907418	Rahul.hardikfin@gmail.com
Head of Customer Care	Jignesh Patel	Same as above	079-26581933	Hardikfintrade.atma@gmail.com
Compliance Officer	Mukesh Vaswani (DP) Mahesh Aswani (Stock Broker)	Same as above	079-26581932 +91 9375187701	hardikfin@hardikgroup.com
CEO	Mahesh K Aswani	Same as above	+91 9377704325	hardikfin@rediffmail.com

Investor Services Cell of the Exchange deals with the complaints of investors against the Trading Members of the Exchange or against the listed companies. Investors could lodge their complaints against Stock-Brokers/Listed Companies along with the supporting documents either by registering their complaints through ODR Portal (w.e.f August 16, 2023) or SCORES (Home – scores.sebi.gov.in) or by sending an email at the nearest Investor Service Centre or by sending physical complaint to the nearest investor service centre.

Link to SEBI Scores Portal: <https://scores.sebi.gov.in/>